



PRODUCT LIMITED WARRANTY AND REPAIR POLICY

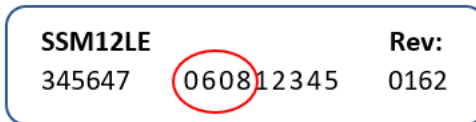
Eberle Design Inc. (EDI) and Reno A&E (RAE) warrants all EDI and RAE equipment to be free from defects in material or workmanship for a period of two (2) years from date of manufacture. **We no longer use "Run Time" as a warranty metric.** The exceptions are Load Switches, Flashers & Flash Transfer Relays which receive a one (1) year warranty, and prefabricated loops which receive a 10-year warranty. EDI will perform any repair due to defects in material or workmanship during the warranty period.

Repairs after the warranty period has expired will be available at the following flat rates in US Dollars. Repaired products are warranted for a period of 90 days. Free return shipping after repair is complete (standard UPS ground) in the continental USA is included in the flat rate. Overnight, expedited, special, or international shipping is extra.

1. Traffic Signal Monitors, please contact your preferred local EDI reseller (2-year warranty may apply).
2. Traffic Loop Detectors: \$50.00.
3. Traffic Auxiliary Equipment (BIUs, SIUs, etc.): \$100.00.
4. Traffic Cabinet Power Supplies (PS200, PS250, PS206L, etc.): \$100.00.
5. Auxiliary Rack Power Supplies (PS175): \$50.00.
6. Parking & Access Control Loop Detectors: \$50.00.
7. Railway Control Loop Detectors/Processors: \$525.00.
8. Automatic Vehicle Identification (AVI) Receivers: \$75.00.
9. Automatic Vehicle Identification (AVI) Transmitters (pucks): **are not repairable.**
10. Load Switches, Flashers, & Flash Transfer Relays: **are not repairable.**
11. Prefabricated Loops: **are not repairable.**

Eberle Design Inc. reserves the right to supply new or replacement products at its discretion and has sole right to determine whether or not any item is covered under our warranty policy. This warranty does not cover damage due to lightning, physical abuse, unauthorized attempts at repair, modifications, or mis-application of the unit. Lightning or high voltage damaged units, if repairable, will be returned with no warranty.

For EDI products, the date of manufacture can be determined from the nine-digit serial number. The first two digits are the year and the next two digits are the month. In the example below, 06 represents the year 2006 and 08 represents the month of August.



EDI uses an RMA system. Please contact EDI for an RMA prior to shipping return product. For Traffic Signal Monitors, please contact your preferred local EDI reseller (2-year warranty may apply). For all other repairs, send the equipment to:

Ship To:

Eberle Design, Inc.
Attention: Repair – RMA #
3510 E Atlanta Ave
Phoenix, AZ 85040

To avoid potential delay, please include the following:

1. Problem or failure description, with relevant test reports.
2. Payment information, PO #, credit card, etc.
3. Return address.
4. Contact name, email, phone.
5. Expedited service requested (fee)